

BUILDING *Strong* FAMILY-SCHOOL PARTNERSHIPS



STUDENTS EXCEL when parents, guardians, teachers and staff work in partnership to support students academically, socially and emotionally. We have put several guidelines in place to continue building this partnership with you.

1 | REGULAR COMMUNICATION

Teachers and principals will communicate frequently with parents about what's happening at the school and in the classroom.

2 | SHARE YOUR CHILD'S LEARNING

Teachers will regularly communicate what your child is learning and his or her progress. Likewise, teachers want to know about your child's interests and what excites them about school—please share!

3 | VOICE CONCERNS EARLY

Our teachers and principals will share any concerns about your child immediately to work with you to a resolution. We ask you to also share any concerns with your child's teacher or principal—they are the best resources for problem-solving.

4 | WE TAKE COMPLAINTS SERIOUSLY

We commit to partnering with you to resolve complaints related to your child's education and well-being at school. If you have a complaint:

STEP 1: Discuss the situation directly with the individual involved if appropriate. In most cases, this will result in a resolution.

STEP 2: If your concern is not resolved within 10 working days, please discuss the issue with your school principal, if you have not already.

STEP 3: If after 10 days, talking with your principal has not successfully resolved the complaint, please contact Erin Green, Director of Student and Staff Services, at egreen@lasdschools.org or (650) 947-1150.

5 | BULLYING AND ANTI-HARASSMENT

The safety and well-being of our students is our top priority. If you witness or suspect bullying, harassment, intimidation or behaviors that infringe on the safety or well-being of a child, please report the incident immediately to the school principal.

LASD will ensure compliance with applicable state and federal laws and regulations governing education programs. The district shall investigate any complaint alleging failure to comply with such laws and/or alleging unlawful discrimination, and shall seek to resolve those complaints in accordance with the district's procedures.